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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: CHARLES E. REDDICK ET AL.)
Serial No. 09/898,573) Group Art Unit: 2122
Filed: July 3, 2001)
For: SOFTWARE SUPPORT GUIDE SYSTEM) Examiner: T.T. Vo
AND METHOD)

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Charles E. Reddick 5/15/06
signature date

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO OFFICE ACTION

Applicants respectfully request consideration of the following remarks contained herein in response to the Office Action mailed March 13, 2006. Applicants respectfully submit that the remarks contained herein place the instant application in condition for allowance.